Introduction

This guide details the steps which should be followed to access the IRAMS section in the Dynamics CRM.

Login

1. Login to the IRAMS CRM via https://production.dynamics.ox.ac.uk/
2. When logging on for the first time make sure you have selected fs.uas.ox.ac.uk.
3. Enter your Single Sign-ON User name preceded e.g. admn1234 and the password you have been given by the IT service desk (this is a different password from your SSO password)

IRAMS Dashboard

1. On logging in you will be presented with the IRAMS Dashboard listing emails and applications

IRAMS section in MS Dynamics CRM

1. To go to the IRAMS section click on the downward arrow next to Microsoft Dynamics and select IRAMS
2. IRAMS will then be displayed to the right of the icon.
3. The first tile (Applications) will automatically open. You can access other sections (tiles) from the IRAMS menu
4. There are fifteen tiles in total and you will need to use the rightward arrow to see the last seven tiles
5. You can click on the icon to go back to the IRAMS Dashboard.

Further Support

Dynamics manual
For help with navigation and settings, for example creating views, searching, creating charts etc.

Technical issues
Please raise any technical issues with the IT service desk: help@it.ox.ac.uk